

# Service Contract

This contract is made by *Paws Awhile, LLC* (“*Paws Awhile*”) of St. Louis, MO owned by Eileen Bridge, and \_\_\_\_\_ an individual (the “Client”) residing at \_\_\_\_\_. The term “pet” includes all pets currently in the Client’s household during the dates of service.

## PET CARE

1. The Client authorizes *Paws Awhile* to perform pet care services to the best of their ability, with kindness and careful attention to the needs of the pet, home, and belongings of the Client. No undue force or harsh handling of the pet will be put into use other than the restraint necessary to protect both the pet and the Provider from potential harm. *Paws Awhile* agrees to give the pet attention and affection and follow the Client’s care, feeding, and medication instructions to the end that the stress of separation of the pet from the Client shall be minimized, and the pet will receive the proper level of care.
2. If the pets become ill while under the care of *Paws Awhile*, the Client authorizes the sitter to transport my pet(s) to my veterinarian (or one who is available) if this is needed in her best judgment. Every effort will be made to contact the Client prior to obtaining emergency care. *Paws Awhile* is authorized to approve any emergency treatment recommended by the veterinarian and the Client agrees to pay promptly for charges incurred. The Client releases *Paws Awhile* from all liabilities related to transportation, treatment, and expense.
3. In the event of severe weather the Client authorizes the sitter to use her best judgment in caring for pet and home. On holidays or during holiday seasons, visits may be of shorter duration, but will be sufficient length to provide pet with proper level of care.
4. The Client will call *Paws Awhile* immediately upon their return from their trip to notify *Paws Awhile* that they are home. Otherwise *Paws Awhile* will continue to make visits to the Client’s home, billing accordingly, to ensure the safety and well being of the pets.

## FEES

The following agreement will remain valid for future service, with the exception of any agreed upon changes in fees or frequency/total number of visits.







1. Number of visits per day: \_\_\_\_\_
2. Any additional visits requested or necessary shall be paid for at the agreed rate. Please make checks payable to “*Paws Awhile, LLC*”.
3. The Client agrees to reimburse *Paws Awhile* for any additional fees for tending to emergency or veterinary care as well as expenses incurred for any other unexpected visits, food, supplies, or other special needs.
4. In the event of cancellation of service, a cancellation fee may be assessed.

## PAYMENT


1. Pet care services will be provided at the starting rate of \$\_\_\_\_\_ per visit. Rates for subsequent services are subject to change.
2. If Client returns before scheduled visits are complete, or for any reason no longer requires the services of *Paws Awhile*, and fails to adequately notify *Paws Awhile* of such, any visit or trip resulting from such failure to notify shall be compensated at the above rate. Pet sitting cannot be guaranteed if Client notifies *Paws Awhile* that additional visits to pet(s) are needed after scheduling has been agreed upon.
3. First time clients may be required to pay in full at the beginning of the service. For future jobs, the Client agrees to pay to pay in full within three (3) days of return. There will be a 50% advance deposit for all lengthy assignments (over 14 days). Clients with a history of late payment may be required to pay in advance before services are rendered.

4. If a balance remains unpaid beyond a thirty-day period, the Client understands that a finance charge 1.5 % per month (18% per annual) will be added to the unpaid balance. There will be a \$20 handling charge for checks returned for any reason.

## LIABILITY

1. *Paws Awhile* agrees to provide the services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the Client expressly waives and relinquishes any and all claims against *Paws Awhile*, except those arising from negligence. Client agrees to notify *Paws Awhile* of any concerns within 24 hours of any complaints.
2. *Paws Awhile* shall not be held legally or financially responsible for the loss, injury, illness, or death of any pet(s) that the Client has let outside, or has instructed the sitter to allow unsupervised access to the outdoors.
3. It is expressly understood and agreed that *Paws Awhile* shall not be held legally or financially responsible for any damage to Client's property, or that of others, caused by Client's pet(s) during the period in which they are in its care. I have advised *Paws Awhile* of other situations that will relieve it of liability for damage. 
4. If a dog has a history of biting, *Paws Awhile* reserves the right to refuse service. Bites must be reported to the local authorities as provided by law. The Client will be responsible for all medical expenses and damages resulting from an injury to the pet sitter or other persons by the pet(s). Client agrees to indemnify and hold harmless *Paws Awhile* in the event of a claim by any person injured by the pet(s). 
5. *Paws Awhile* accepts no responsibility for security of the premises or loss if other individuals have access to the home during the term of this agreement. Only *Paws Awhile* will perform pet care during all assignments unless prearranged with Client. 
6. The Client shall not hold *Paws Awhile* legally or financially responsible for any damage to household or belongings, or any illness or injury to the pet that may occur during the period of service. The Client will provide adequate means of securing the home and clear instructions for any security devices in operation. The Client is solely responsible for ensuring that the premises (indoor and out) are pet-safe, and *Paws Awhile* will not be held responsible for safety hazards left by the Client. 
7. The Client has the responsibility of disclosing unusual habits, known allergies, favorite hiding places, health problems, behavior such as "escaping", etc., and the Client is liable for additional costs that result from the omission of important information. 
8. *Paws Awhile* reserves the right to terminate this contract at any time, at its sole discretion; likewise, the Client may terminate this contract at any time. 

## FURTHER SERVICES

I authorize this contract to be valid approval for future services so as to permit *Paws Awhile* to accept my telephone reservations and enter my premises without additional signed contracts or written authorizations. 

Date: \_\_\_\_\_

Client \_\_\_\_\_

*Paws Awhile* \_\_\_\_\_



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